**Course Syllabus**

Academic year: 2018-2019

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| Institution | University of Petroşani |
| Faculty | Mining |
| Field of study | Industrial Engineering |
| Level | Bachelor |
| Program of study | Quality Engineering and Management |

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| Course | **Quality Motivation** |
| Code | IDMCDO222  |
| Year of study (semester) | II (III)  |
| Number of hours | 42 |
| Number of credits | 5  |
| Professor | Lecturer, Ph.D. BĂLEANU Virginia |

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| **No.** | **Topic** |
|  | INTRODUCTION: Quality motivation approach from the perspective of ISO quality management principles related to leadership and engagement of people |
|  | PART ONE: WORK MOTIVATION (motivation and engagement of people for quality at the work) |
| 1 | The motivation concept. Approaches of work motivation |
| 2 | Motivational theories and models of reference |
| 3 | Types of motivation, ways and tools for employee motivation |
| 4 | Quality circles - a practical way of people engagement and motivation for quality  |
|  | PART TWO: LEADERSHIP (leadership approaches/theories and styles with impact on motivation) |
| 5 | The complex meaning of leadership and its relationship with management |
| 6 | Leadership approaches based on personal traits and behavior of the leader (personality/trait and behavioral theories) |
| 7 | Contingency theories and postmodern leadership approaches (power and influence theories, transactional and transformational leadership) |